



Warranty Policy – Attachments

1. Warranty Coverage:

SCS Manufacturing Inc. (SCS) guarantees each new product they manufacture against defects in materials, workmanship, and design starting from the date of initial use, demonstration, or delivery to the original customer. This warranty covers regular operational use and adherence to application guidelines for six (6) months. Over-the-counter parts carry the manufacturer's warranty. Defective parts must be sent back to SCS for inspection with prepaid freight (by customer) upon request.

2. SCS Responsibilities:

- If a material or workmanship defect is found within the warranty period, SCS will coordinate repairs during normal business hours at their discretion.
- Replace or repair defective parts with new or refurbished parts as needed.
- Provide labor for repairs at the SCS facility.
- Cover offsite labor costs at SCS warranty labor rates to address the defect (at SCS's discretion).
- This warranty applies exclusively to products manufactured by SCS.

3. Customer Responsibilities:

- Immediately notify SCS upon discovering any product fault, installation issue, or operational problem to prevent further damage.
- Inspect the product and its operation, including fasteners, fittings, locks, hydraulics, and electrical components, during the initial startup period.
- Conduct an initial investigation of performance issues before contacting SCS.
- Contact SCS before performing any repairs during the warranty period. Unauthorized repairs will not be covered.
- Follow SCS warranty procedures.

4. Warranty Procedure:

In the event of a product failure, promptly notify the SCS.

1. Contact the SCS Warranty Department immediately via phone.
2. Request authorization, discuss the fault, and receive recommendations and/or repair methods for SCS-approved repairs.



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3. Only SCS-submitted claim forms will be considered (including backup documents).
4. Provide photos and documentation as requested for warranty consideration.
5. All damaged or replacement parts must be returned prepaid by the client to SCS upon request. Claims will be withheld until returns are received.
6. SCS will issue warranty claim settlements via credit notes.

5. Excluded Policy Coverage, Warranty Limitations & Limited Liabilities:

SCS is not responsible or liable for malfunctions related to:

- Defects and malfunctions in non-SCS manufactured products.
- Failure of any electrical or hydraulic systems, starters, alternators, engines, or pump parts, including fluids and oils.
- Improper maintenance and superficial wear, including replacement, greasing, and shimming, as well as wear items and extensive wear to ground-engaging hardware, wear bars, etc.
- Improper use or installation, including non-approved SCS modifications.
- Misuse, misapplication, or abuse (e.g., couplers in stumping application, attachments used in the wrong application).
- Travel time and mileage costs.
- Premium charges and overtime labor costs.
- Profit, losses, or compensation during downtime.
- Transit damages due to transportation and delivery.
- Transportation of the product where service is required - FOB SCS.
- Augmented, nonstandard, and prototype manufacturing at the recipient's request is subject to warranty limitation.
- Incidental and/or consequential damages, including but not limited to loss of profit, time loss, and/or rental of substitute machinery or other losses.



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6. General Warranty Terms:

This warranty replaces all other warranties, expressed or implied, including any warranty of merchantability or fitness for a particular purpose, and outlines SCS's obligations and liabilities under this warranty. This warranty is limited to the provisions of material and labor as specified herein. SCS does not authorize any other parties, persons, firms, or corporations to assume any additional liability related to the sale or use of SCS products. No terms or conditions other than those stated herein, which seek to modify this warranty, shall be binding on SCS unless approved in writing by a company proprietor.